

PLEASE FILL OUT THIS FORM AND SEND WITH YOUR FAULTY GHDs

Send to:

**Original GH Repair Centre
Hector Jones Ltd
117 King Street North
Hastings
New Zealand**

Phone: 0800 70 80 70

www.hectorjones.co.nz

email : sales@hectorjones.co.nz

Name:

Address (No P.O. Boxes).....
.....

City:.....

Postcode:.....

Email:.....

Contact Phone Number:

Method of payment:

Please Tick

CASH ENCLOSED VISA MASTERCARD DIRECT DEBIT

CREDIT CARD NUMBER: _ _ _ _ / _ _ _ _ / _ _ _ _ / _ _ _ _

EXPIRY DATE: _ _ / _ _

If paying by Direct Debit please phone 0800 70 80 70 and ask for a GH REPAIR REFERENCE JOB NUMBER before sending your item.

REPAIR AUTHORISATION SIGNATURE:.....

GH REPAIR REFERENCE NUMBER:

DESCRIPTION OF FAULT :

Please note all our repairs are carried out by our Licensed Service Technicians and comply with New Zealand Electrical Standards AS/NZS 3760.

All repairs have a 90 day warranty on our workmanship.

All repairs commence once payment is received.

All common faults will be repaired for \$99.00 including returned registered courier

If your GHDs are beyond repair or if you decide not to go ahead with the repair :

We will advise you first to discuss what options you would like to do.

OPTION 1 * We can refund you \$99.00 LESS OUR INSPECTION/ ASSESSMENT FEE OF \$25.00 and return the broken GHDs back to you.

OPTION 2 * We can keep your broken GHDs and refund you \$99.00 in full

OPTION 3 * Use your \$99.00 that you have already paid to go towards purchasing our New V2 MK3 Professional Hair Straightener plus we will give you \$20.00 trade in your broken GHDs.

We will contact you first and discuss your options.

Please do not send fake GHDs.

We will charge you to return them as we do not repair counterfeit GHDs.