

PLEASE FILL OUT THIS FORM AND SEND WITH YOUR FAULTY GHDs

Send to:

Original GH Repair Centre

Hector Jones Ltd

117 King Street North

Hastings

Phone 0800 70 80 70

www.hectorjones.co.nz

email : sales@hectorjones.co.nz

Name:

Return Delivery Address (No P.O.Boxes)

.....

.....

.....

Email:.....

Contact Phone Numbers:

Method of payment: Please Tick

CASH ENCLOSED VISA MASTERCARD DIRECT DEBIT *

Credit Card Number _ _ _ _ _ / _ _ _ _ _ / _ _ _ _ _ / _ _ _ _ _

Expiry Date _ _ / _ _

* If paying by Direct Debit please phone 0800 70 80 70 and request a
GH REPAIR REFERENCE JOB NUMBER before sending your item.

GH REPAIR REFERENCE NUMBER IF USED :

REPAIR AUTHORISATION SIGNATURE

(CAPPED AT \$99.00)

Fault

Description:.....

Please note all our repairs are carried out by our Licensed Service Technicians and comply with New Zealand Electrical Standards .

All parts fitted have a 90 day return to base warranty.

All repairs commence once payment is received.

Most common single faults will be repaired for \$99.00 including returned registered courier.

We find 99% of our repairs are \$99.00

We will advise you first if the following unlikely events occur:

- **If there are multiple faults found.**
- **If GHDs are beyond economical repair.**

We will then discuss with you what options you would like to do.

- **We can refund you \$99.00 LESS OUR INSPECTION/ ASSESSMENT FEE OF \$25.00 and return the broken GHDs back to you.**

OR

- **We keep your broken GHDs and refund you \$99.00 in full**

Please do not send fake GHDs.

We will charge you to return them as we do not repair counterfeit GHDs.